優進理財專人接聽電話理財熱線 Preferred Manned Phone Banking Hotline : 2822 8228
自動化電話理財熱線 Automated Phone Banking Hotline: 2912 3456

請選擇語言 Please Select Language
① 廣東話 Cantonese
② 普通話 Putonghua
③ 英語 English

- 1 銀行服務 Banking Services
  - 1 查詢戶口結餘 Account Balance Enquiries
  - 2 轉帳及繳付信用卡 Fund Transfer & Credit Card Payment
  - 3 外幣及黃金買賣 Buy or Sell Foreign Currency and Gold
  - 4 敘做定期 Setting Up Time Deposit
  - 5 繳付賬單 Bill Payment
  - 6 索取月結單、支票簿、調低轉帳限額，查詢支票或戶口狀況 Request Statement, Cheque Book, Reduce Transfer Limit, Cheque Issue or Deposit Status
  - 7 查詢匯款資料 Listen To The Remittance Information
  - 8 聯絡客戶服務員 To Talk to Customer Service Representative
  - 0 返回主目錄 Return to Main Menu
- 2 匯價及利率 Rates Enquiry
  - 1 外幣匯價 T/T Exchange Rates
  - 2 存款利率 Deposit Rates
  - 3 黃金價格 Gold Price
  - 4 外幣現鈔價 Notes Exchange Rates
  - 0 返回主目錄 Return to Main Menu
- 3 投資服務 Investment Services
  - 1 證券買賣及查詢服務 Securities Trading And Enquiry Services
  - 2 基金投資買賣服務 Investment Funds Trading Services
  - 3 外匯及貴金屬買賣熱線 FX And Precious Metal Trading Services
  - 4 外匯專線 Foreign Exchange Hotline
  - 5 結構性產品查詢 Structured Products Enquiries Services
  - 6 債券投資服務 Bonds Investment Services
  - 8 聯絡客戶服務員 To Talk to Customer Service Representative
  - 0 返回主目錄 Return to Main Menu
- 4 信用卡服務 Credit Card Services
  - 1 名下信用咭 Self name credit card account
  - 2 聯絡客戶服務員申請信用咭 Apply new credit card through customer service representative
  - 0 返回主目錄 Return to Main Menu
- 5 網上銀行、自動櫃員機服務及更改電話理財密碼 ebanking, ATM Services & Change Phone PIN
  - 1 網上銀行服務 ebanking Services
  - 2 自動櫃員機服務 ATM Services
  - 3 更改電話理財密碼 Change Phone PIN
  - 0 返回主目錄 Return to Main Menu
- 6 樓宇按揭、私人貸款、保險及強積金服務 Mortgages, Personal Loans, Insurance & MPF
  - 1 樓宇按揭、私人貸款、透支服務 Mortgages, Personal Loans & Overdraft Facilities
  - 2 保險服務 Insurance Services
  - 3 強積金服務 MPF Services
  - 0 返回主目錄 Return to Main Menu
- 7 報失卡 Lost Card Reporting
- 8 聯絡客戶服務員* To Talk To Customer Service Representative*
  - 2 定期存款服務、港幣轉賬、外幣買賣 Time Deposit Services/ Hong Kong Dollar Transfer/ Foreign Currency Buy/Sell
  - 3 投資服務 Investment Services
  - 4 其他銀行服務 Other Banking Services
  - 5 透過客戶服務員舉報欺詐案件 For Fraud Case Reporting to our customer service representative
- 9 透過客戶服務員舉報欺詐案件 For Fraud Case Reporting to our customer service representative

貨幣編號 :
Currency Code :

10 – 港幣^ HK Dollar^
12 – 美元 US Dollar
13 – 英鎊 Sterling Pound
14 – 澳元 Australian Dollar
16 – 加幣 Canadian Dollar
17 – 日圓 Japanese Yen
18 – 紐西蘭元 New Zealand Dollar
19 – 瑞士法郎 Swiss Franc
20 – 歐羅 Euro
24 – 新加坡元* Singapore Dollar*
25 – 新台幣* New Taiwan Dollar*
26 – 泰國銖 Thailand Baht
27 – 人民幣 Renminbi
28 – 南非蘭特 South African Rand

(^只適用於存款利率
*只適用於外幣現鈔價)

(^For deposit rate only
* For note exchange rate only)

* 此項服務適用於優越理財 / 優進理財 / Green Banking 客戶及便利電話理財服務之用戶
This service is applicable to Prestige Banking / Preferred Banking / Green Banking customers and CSR Phone Banking Service users

恒生銀行 HANG SENG BANK