



### **General Terms and Conditions:**

1. The offers are applicable to Hang Seng Prestige Private and Prestige Customers (the "Customers").
2. The offers are not transferable, and cannot be redeemed or exchanged for cash, other products or discounts, and cannot be used in conjunction with other promotional offers, discounts, coupons, cash coupons or membership benefits/ VIP cards/ VIP bonus point programmes of the merchant (unless otherwise specified).
3. Offers are subject to availability.
4. Additional terms and conditions may be applicable to individual offer, please check with the respective merchant for details.
5. Upon closure of the respective merchant, the relevant offers shall be terminated immediately.
6. All products, services, and information related to the offers are directly sold and supplied to customers by the respective merchant who are solely responsible for all related obligations and liabilities.
7. The offers are governed by these terms and conditions, terms and conditions of the relevant reservation form and other terms and conditions stipulated by the merchant.
8. Hang Seng Bank Limited ("Hang Seng") and the respective merchants reserve the right to vary or terminate the offers at any time and to amend the terms and conditions from time to time without prior notice. In case of any dispute, the decision of Hang Seng and the respective merchants shall be final.
9. Hang Seng shall not be liable to the Customers and their guests for any loss, claims, damages or personal injuries arising out of or in connection with the reservation and use of the product/service provided by the merchant.
10. These terms and conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
11. These terms and conditions are subject to prevailing regulatory requirements.
12. No person other than the Customer and Hang Seng (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these terms and conditions.
13. In case of any discrepancy between the English and Chinese versions of the terms and conditions, the English version shall prevail.

### **Terms and Conditions for Offer at The Regal Hotels (the "Offer"):**

1. The promotion period is from 1 April 2024 to 31 December 2024 ("Promotion Period") with stays to be completed by Customers on or before 31 December 2024.
2. Customers are required to make prepaid booking for the eligible rate plan at applicable Regal, Regala and iclub hotels' website during the Promotion Period, enter the designated promo code [PRESTIGE] on the payment page at the time of booking. Credit card details is needed for booking guarantee purpose and full payment can be settled by cash or any credit card upon check out to enjoy 8% discount. Only one promo code can be used for each booking.
3. Customers are required to reserve for dining experience for a maximum of 12 persons per booking at applicable Regal and Regala hotels' website during the Promotion Period to enjoy 15% discount. Only one promo code can be used for each booking.
4. The bookings and rates are non-commissionable.
5. The Offers does not apply to the 10% service charge (based on the original prices), charges for tea and condiments, bottled wine and spirits, beverages, banquet, special promotional items



恒生銀行  
HANG SENG BANK

- and menus, private room dining or ticket sales events.
6. Minors under the age of 17 can only stay in shared room with a parent or legal guardian.
  7. Room bookings are subject to availability and the hotel's final confirmation. Advance reservation is required.
  8. Customers shall present their Hang Seng Prestige ATM card or "My ATM Card" page on Hang Seng Personal Banking mobile app upon arrival at the hotel to enjoy the Offer.
  9. The Offer is for the sole use of the Customer and cannot be transferred, accumulated, or redeemed for cash, other products or services.
  10. The Customer should understand and agree to the items and content of the Offer and the services arranged by the merchant before receiving the same.
  11. In case of any disputes, the decision of Regal Hotels International Limited shall be final and conclusive.