

SUPPLEMENTARY SHEET FOR REMINDER - ACCOUNT RESTRICTION NOTICE

KEY NOTES FOR ACCOUNT CLOSURE

(1) If Hang Seng Bank Limited (the “Bank”) has not received your instruction before the Account Closing Date, we will hold all monies in your account(s) for your collection. Time deposit(s) will be terminated upon maturity and renewal will not be allowed. Please visit any of our branches to collect any monies to the credit of your account(s).

As from the Account Closing Date, all autopay arrangement, standing instruction, direct debit payment instructions and FPS registrations linked to your account(s) will be automatically cancelled and deleted.

(2) Please note that the closure of account(s) could potentially affect your service accounts (e.g. Credit Services, Global Trade and Receivable Finance, etc.) as listed below, and separate letter(s) will be issued, as applicable. Should you have any queries on the detailed arrangement, please do not hesitate to contact our relevant hotline.

Credit Services

The closure of your account(s) could potentially affect your Credit Services accounts. You may be requested to arrange for full settlement of your balance. A separate letter will be issued shortly if there is any impact on your repayment schedule or other details.

Credit Services Hotline on (852) 2198 8022 (select the language, then press 1>2)

Mortgage

The closure of accounts could potentially affect the repayment details of your Mortgage account. A separate letter will be issued shortly if there is any impact on your repayment schedule or other details.

Mortgage Service Hotline on (852) 2998 9660

Insurance

The closure of accounts could potentially affect your Insurance policy(ies). A separate letter will be issued shortly if there is any impact to your Insurance policy(ies) .

Insurance Service Hotline: (852) 2596 6262

Credit Cards

You may be contacted to arrange for the full settlement of your credit card balances, including any unposted transaction(s) and/or instalment(s) and outstanding interest. The closure of your account(s) could potentially affect any direct debit authorisation arrangement(s) made with merchants and/or service providers for any automatic payment(s) and Cash Dollars linked with the card account. A separate letter will be issued shortly if there is any impact on your repayment schedule or other details.

Commercial Card Hotline on (852) 2998 8222 (select the language, then press 8>4)

Card Merchant Business

Please ensure you have completed settlement of all electronic and/or manual card transactions. A separate letter containing further details will be issued shortly if relevant.

Merchant Services Hotline on (852) 2997 3688



恒生銀行
HANG SENG BANK

Securities / Investment Fund

Please visit any of our branches to collect or transfer out your holding(s) before the Account Closing Date. We will hold all securities/investment funds (if any) in your account(s) for your collection. Existing contractual investment holding(s) will be terminated upon maturity and renewal will not be allowed.

Wealth Management

The closure of accounts could potentially affect your Wealth Management accounts. A separate letter will be issued shortly if relevant.

Derivatives

Any products with scheduled maturity may be held with your account(s) until the products mature. However, no new products or services will be offered from the date of this letter.

Global Trade and Receivable Finance

Any products with a scheduled maturity will be held with your account(s) until the products mature. However, no new products or services will be offered from the date of this letter.

Safe Deposit Box

You may be requested to visit our Branch to collect the contents of your safe deposit box(es). A separate letter containing more details will be issued shortly if relevant.



重要通知提示 - 限制戶口服務通知書 附頁

註銷戶口的重要須知

(1) 如果恒生銀行有限公司（本行）在戶口結束日前仍未收到閣下的指示，本行將會代為保管該等賬戶的結餘，以待閣下領取。而定期存款賬戶將於到期時終止及不得續期。請親臨本行任何分行提取戶口內之結餘款項。

由戶口結束日起，連結上述銀行戶口之自動轉賬安排、常行指示、直接付款指示及轉數快之登記記錄將會被自動取消及刪除。

(2) 註銷戶口可能影響以下閣下現時使用的其他銀行服務，例如信貸服務、環球貿易及融資服務，本行會就此另函通知閣下（如適用）。如您對註銷該等戶口服務有任何查詢，請與有關熱線聯絡。

信貸服務

註銷戶口可能影響閣下現時使用的恒生信貸服務，閣下或會被要求清繳有關賬戶之所有結欠。如對您的還款安排或其他細節有任何影響，本行會另函通知。

信貸服務熱線: (852) 2198 8022 (1 (廣東話) / 2 (普通話) > 1 > 2)

按揭貸款

註銷戶口可能影響閣下的按揭貸款，如對您的還款安排或其他細節有任何影響，本行會另函通知。

按揭服務熱線: (852) 2998 9660

保險

註銷戶口可能影響閣下的保單，如對閣下之保單有任何影響，本行會另函通知。

保險服務熱線: (852) 2596 6262



信用卡

閣下可能會被要求清繳有關信用卡賬戶之結欠，包括未入賬之交易及 / 或分期付款連同相關利息。註銷戶口可能影響閣下與商戶及 / 或服務供應商就自動付款的自動轉賬指示以及與賬戶連繫的 Cash Dollars。如對您的還款安排或其他細節有任何影響，本行會另函通知閣下。

商務卡客戶服務熱線: (852) 2998 8222 (1 (廣東話) / 2 (普通話)>8>4)

信用卡特約商戶服務

請確保閣下已完成所有以電子及/或人手方式處理的卡交易結算。如有需要，本行會就有關詳情另函通知閣下。

信用卡特約商戶服務: (852) 2997 3688

證券 / 投資基金

請於戶口結束日之前親臨本行任何一間分行提取及處理證券或投資基金戶口內之存貨 (如有)，而現有之合約性投資產品將繼續生效，但期滿後將不獲續期。

資產管理

註銷戶口可能影響閣下的資產管理賬戶。如有需要，本行會就有關詳情另函通知閣下。

衍生產品

所有有預定到期日的衍生產品都可以繼續保留於賬戶，直到產品到期為止。但由本函日期起，本行不會為有關賬戶提供新產品或服務。

環球貿易及融資服務

所有有預定到期日的產品都可以繼續保留於賬戶，直到產品到期為止。但由本函日期起，本行不會為有關賬戶提供新產品或服務。

保管箱

本行或會要求閣下親臨本行取回保管箱內的物品，如有需要，本行會就有關詳情另函通知閣下。