Hang Seng HSBCnet

Security Device
Quick Usage Guide

for all Users

Hang Seng HSBCnet Security Device

Device Window

Key Pad

Green Circle Button

Yellow Square Button

Yellow Square Button:
to Confirm or Authenticate

Green Circle Button:
press and hold button for two seconds
to turn device on

The Logon and Beneficial/Transaction Authentication process is applicable to Hang Seng HSBCnet Users who have been allocated and activated their Security Devices.

Logging on to Hang Seng HSBCnet

1. Turn on Device by pressing and holding the **Green Circle Button** for **two seconds**.
2. Key in your existing 4 to 8 digit PIN using the device key pad. The device window will display two dashes.
3. Press the **Green Circle button** on your device. Security code will be shown on the device window.
4. Enter the security code from Device into the Security Device code field on the screen prompt.
5. Click **Continue** to proceed to log on.

Note: The security code is only valid for a few seconds. If you get an error message, generate a new security code by repeating steps 1 to 3.

Performing Beneficial/Transaction Authentication

To authenticate a payment creation when prompted to perform the Beneficial/ Transaction Authentication, simply follow these steps:

1. Turn on Device by pressing and holding the **Green Circle Button** for **two seconds**.
2. Key in your existing 4 to 8 digit PIN using the device key pad. The device window will display two dashes.
3. Press the **Yellow Square Button** on your device.
4. Use the key pad to key in the required data according to the instruction shown on screen.
5. Press the **Yellow Square Button** on your device to confirm. Security code will be shown on the device window.
6. Enter the security code into input field of the page and click **Continue** to proceed.