

Aug 2024

Dear Customer,

Notice of Amendment on Commercial Banking Services Fees and Charges

Hang Seng Bank Limited ("the Bank") would like to notify you of amendments **Amendment on Commercial Banking Services Fees and Charges** will take effect from <u>1 Oct 2024</u> ("Effective Date"). The summary of the amendments' key features is provided below:

Services	Before revise	After revise
A. Deposit Services		
Current Accounts		
Cheque Return - due to insufficient funds — - due to other reasons — - due to cheque amount exceeding RMB80,000	Paper Cheque / e-Cheque - HK\$150 per cheque (RMB 200) - HK\$70 per cheque (RMB 50) - RMB 200 per cheque	Paper Cheque / e-Cheque - HK\$165 per cheque (RMB 220) - HK\$75 per cheque (RMB 75) - RMB 220 per cheque
Standing Instruction / Direct Debit Authorization		
Autopay Returned Due to Insufficient Funds	HK\$150 per item	HK\$165 per item

Please note that if you continue to use the above services on or after the effective date, you will be deemed to have accepted the amendments. Please also note that if you do not accept the amendments in this notice, the Bank may not be able to continue to provide you the relevant services.

You can download the Commercial Banking Services Fees and Charges" on our public website (https://www.hangseng.com/en-hk/business/tariff-business/) from 1 Sep 2024.

If you have any query, please feel free to contact your Relationship Manager or call our 24-hour Business Partner Direct at 2198 8000.

If there is any discrepancy between the English and Chinese versions of this Notice, the English version shall prevail.

Hang Seng Bank Limited