

恒生行內戶口錯誤入賬退款表格(適用於經分行櫃台或網上銀行轉帳/現金存款)
Request Form for Refund of Mis-Transfer of Funds to Hang Seng Bank Account (Cash Deposit / Transfer via branch or e-Banking)

致：恒生銀行有限公司
To: Hang Seng Bank Limited

請用正楷填寫，在適當方格內加上“√”，刪去不適用者*，填妥表格後交回本銀行任何一間分行。
Please complete in BLOCK LETTERS, “√” where appropriate, delete whichever is not applicable*, and return the form to any of our branches.

日期(日/月/年)
Date(DD/MM/YY)

甲部 Part A — 付款人資料 Transferor Information	
戶口持有人(等)/付款人姓名 Name(s) of Account Holder(s) / Transferor	
香港身份證/護照/公司註冊證號碼*/商業登記證號碼* HKID / Passport / CI No(s) / BR No(s)*	電話號碼 Contact No.
支賬戶口號碼 Debited Account No.	

乙部 Part B — 付款詳情 Payment Detail	
付款日期(日/月/年) Transaction Date (DD/MM/YY)	貨幣及金額 Currency and Amount
收款人戶名 Transferee Account Name	
收款人戶口號碼 Transferee Account No.	
參考編號/交易號碼 Reference No. / Transaction ID	<input type="checkbox"/> 櫃台轉帳 Counter Transfer <input type="checkbox"/> 現金存款 Cash Deposit <input type="checkbox"/> 網上銀行 e-Banking

丙部 Part C — 聲明 Declaration
<p>本人/本司現確認並同意如下： I / We hereby confirm, acknowledge and agree to the following:</p> <ol style="list-style-type: none"> 上述交易「錯誤入賬」以致金額存入錯誤戶口乃因本人/本司錯誤所引致，純屬本人/本司過失。 The transfer of the said sum to the transferee's account was caused by my / our own mistake (the "Mis-Transfer"). 本人/本司授權恒生銀行聯絡收款人，通知上述錯誤入賬之交易及金額，並獲取收款人之授權將款項退回本人/本司。 I / We hereby request and authorize Hang Seng Bank Limited ("the Bank") to contact on my / our behalf the transferee to which the said sum had been mistakenly transferred, to inform the transferee of the matter and confirm with the transferee if any funds were mis-transferred and, if so, obtained the transferee's authorization of returning the mis-transferred funds to me / us. 銀行在無徵得收款人之同意並實收到退回款項前，並無承諾將款項退回本人/本司。 The Bank is not obliged to make any refund unless the transferee agrees to do so and has refunded the said sum to the Bank. 本人/本司須在此後之任何時間承擔貴行一切因/有關退回上述錯誤入賬交易之款項予本人/本司而可能承受，招致或遭受之任何法律行動、訴訟、控訴、索償、要求、責任、損害賠償、訟費成本及任何開支。 I / We will at all times hereafter fully indemnify the Bank for and against all actions, suits, proceedings, claims, demands, liabilities, losses, damages, costs and expenses (including, without limitation, legal fees on a full indemnity basis and other expenses of reasonable amount and reasonably incurred) whatsoever which may be incurred or suffered by the Bank as a result of or arising out of or in connection with the Mis-Transfer, this request and / or the Bank's refunding the said sum to me / us.

丙部 Part C – 聲明(續) Declaration (Cont.)

5. 本人/本司確認及同意貴行可能將有關資料(如付款人及收款人姓名及戶口號碼，錯誤入賬原因等)提供予此錯誤入賬交易相關之收款人或香港警務處，作個案跟進用途。
I / We acknowledge and agree that the Bank may share all relevant information of the Mis-Transfer, such as the transferor and transferee names and account numbers, and reason of the Mis-Transfer and the Hong Kong Police Force as appropriate for the purpose of handling the Mis-Transfer and this request.

付款人簽署 Signature(s) of Transferor

銀行專用 For Bank Use

Authorised Signature(s):

Branch Chop:

Cash Deposit case:

With / Without voucher

*Please ensure HKID / passport (if applicant is non-HKID customer) of applicant is checked

Branch in-house transfer:

Checked / Unable to check the reported transaction

Send via Faxswitch No.: 9779

S.V.

X

請用留存本行之印鑑簽署 Please use signature(s) / chop(s) filed with the Bank